

# REFERRAL FORMS



## Referring your patients to Bupa Cromwell Hospital

All the information you need to refer your patients can be found here, from making appointments, downloading forms for investigations, through to information on self-pay packages.

Select a heading for more information.



### Find a doctor

- [Find a consultant](#)
- [Find a GP \(General Practitioner\)](#)
- [Find other health professionals](#)

### Referral Forms

[Download our Consultant Directory](#)

### Further Information

[Health professionals downloads](#)

### Consultant Directory

Click the image to download our 2017 directory in PDF format.



### Dedicated GP referral service

Call Cromwell Direct to make a referral on

**+44 (0)800 783 9229**

**CROMWELL DIRECT >**

### Login to the Doctors' Lounge

A dedicated area for General Practitioners



#### Patient permission forms

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Patients should be asked to sign a form to give or refuse consent for sending details of the treatment provided by Bupa Cromwell Hospital to their GP or dentist. You can read our best practice statement from our Integrated Governance Committee and also download our patient permission consent forms.

[Bupa Cromwell Hospital Patient Permission Consent Form \(type:pdf size:164KB\)](#)

[Bupa Cromwell Hospital Patient Permission Consent Form for Paediatrics \(type:pdf size:164KB\)](#)



#### Patient referral forms

Show **+**

[International Patient Centre Referral Form \(type:pdf size:334KB\) >](#)

[Referral Request Form for Angiography \(type:pdf size:304KB\) >](#)

[Referral Request Form for Audiology \(type:pdf size:80KB\) >](#)

[Referral Request Form for Cardiology \(type:pdf size:86KB\) >](#)

[Referral Request Form for Cardiology Stress Test \(type:pdf size:29KB\) >](#)

[Referral Request Form for CT Scan \(type:pdf size:56KB\) >](#)

[Referral Request Form for Endoscopy \(type:pdf size:45KB\) >](#)

[Referral Request Form for Endoscopy \(type:pdf size:73KB\)](#)

[Referral Request Form for Endoscopy \(type:pdf size:73KB\)](#)

[Referral Request Form for Endoscopy \(type:pdf size:73KB\)](#)

[Referral Request Form for Endoscopy \(type:pdf size:73KB\)](#)

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Referral Request

Referral Request

Referral Request

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[Referral Request Form for Respiratory Department \(type:pdf size:57KB\) >](#)

[Referral Request Form for Sleep Unit \(type:pdf size:73KB\) >](#)

[Referral Request Form for Ultrasound \(type:pdf size:75KB\) >](#)

[Referral Request Form Vascular Ultrasound \(type:pdf size:36KB\) >](#)

### ✔ Laboratory guide

Show +

[Bupa Cromwell Hospital Laboratory Guide \(type:pdf size:6.80MB\) >](#)

### ✔ Consultant directory

Show +

[Bupa Cromwell Hospital Consultant Directory \(type:pdf size:3.11MB\) >](#)

### ✔ Email Encryption

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[Encrypted email first opening guide \(type:pdf size:438KB\) >](#)

[Encrypted email password reset guide \(type:pdf size:400KB\) >](#)

### ✔ Medical insurance schemes

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Bupa Cromwell Hospital has arrangements with most insurers. In most cases, bills for inpatient, day case and radiotherapy treatment can be settled directly with the insurer. However, some insurance policies do restrict the hospitals that can be used for inpatients or day case treatment.

Outpatient visits are normally unrestricted but may be subject to an annual benefit limit.

We recommend that all insured patients confirm their eligibility for treatment with their insurer prior to visiting the Hospital.

The Cromwell Breast Care Unit, Specialist Bowel Cancer Unit, MRI Unit and Critical Care facilities are all Bupa approved.



#### Contact Inpatient Accounts

Call on 020 7460 5770 for further information if you have any queries.

### ✔ Self-pay packages

Show +

For uninsured patients a wide range of competitively priced packages are available in the following specialities:

- Cardiac surgery
- Dental surgery
- Ear, nose and throat surgery
- General surgery
- Gynaecology

- Ophthalmology
- Orthopaedics
- Paediatrics
- Plastic surgery
- Urology



### Contact Inpatient Accounts

Call 020 7460 5770 for further information and current prices.



## International patients

Show

This section will help you make a referral for an international patient directly.

### Referring a patient to the hospital directly

Please download and complete the international patient referral form and complete a medical report. This should be in English and no more than three weeks old. Please give the patient's details including:

- name
- age
- medical history
- general fitness
- any medical issues
- other relevant information

Please send both documents to the International Patient Centre:



Email the [International Patient Centre](#)

Fax our International Patient Centre on +44 (0)20 7835 2480

Call our International Patient Centre on +44 (0)20 7460 5660

### Visa assistance

Once your appointment is confirmed and funds have been received your international care co-ordinator will send you a 'confirmation to treat' letter. This will include all the details you need to help you apply for a visa if you need one.

International care co-ordinators are here to help and advise you. However, Bupa Cromwell Hospital has no influence on UK immigration policies. Securing an appointment and receiving an invitation to treat does not guarantee that your visa application will be successful.

### Important financial matters

#### Self-pay patients

Once your appointment has been confirmed we will send you a letter giving details of the appointment and the estimated cost of our services. To guarantee your appointment, please complete and sign a credit card authorisation form before you arrive. Alternatively you can transfer funds directly to our bank account. As a self-pay patient you may receive separate invoices from your consultant and anaesthetist. If you have deposited sufficient funds with us, we can settle these accounts for you.

When you arrive at the hospital your international care co-ordinator will help you complete any financial matters prior to your appointment with us. If we need to schedule additional appointments we will prepare a detailed and personalised estimate for you.

Before you leave the hospital, a financial administrator will review all posted and estimated charges and payments with you. To ensure that your account is complete and accurate we will send you a final statement of charges within 20 days, if you need to have this information sooner, please tell your international care coordinator.

#### Methods of payment

We are pleased to accept by a variety of payment methods:

- |                |   |
|----------------|---|
| Payment method | <ul style="list-style-type: none"> <li>• Visa</li> <li>• MasterCard</li> <li>• American Express</li> <li>• travellers' cheques</li> <li>• cash</li> </ul> |
|----------------|---|

Wire transfers to	Barclays Bank Plc Business Banking PO box 15162 50 Pall Mall
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London  
SW1A 1QB  
United Kingdom

Account name	Medical Services International Limited
Account number	00529877
Sort code	20-65-63
IBAN	GB09 BARC 2065 6300 5298 77
SWIFT	BARC GB22

### Insurance sponsored patients

We work with many health insurance companies throughout the world. If you have insurance cover, please give your international care co-ordinator the policy details when you request an appointment.

Please bring with you the letter of authorisation from your insurance company. If you are being admitted as an emergency patient, a financial administrator will contact your insurance company to confirm your eligibility, and seek their authorisation for your admission. If Bupa Cromwell Hospital does not have an agreement with your insurer, you can pay your account to us directly then submit a request for reimbursement directly to your insurer.

Please note that you are responsible for any co-pay, deductible and/or co-insurance amounts, as well as the cost of services denied for payment by the insurance company. Payment must be made in full before we can begin services. Please also note that many international insurance companies require their clients to pay for out-patient treatment and then seek reimbursement.

Health insurance companies Bupa Cromwell Hospital has agreements with include:

- [Allianz Worldwide Care](#)
- [Aramco Overseas Company](#)
- [Daman Health](#)
- [GV Assistance](#)
- [HTH Worldwide](#)
- [IM Global](#)
- [Interhealth](#)
- [Qatar Insurance](#)
- [QH Management](#)
- [Seven Corners](#)
- [Vanbreda International](#)

### Embassy-sponsored patients

You do not need to make a deposit in advance, but please note that we must receive a 'letter of guarantee' from your embassy before your appointment date.

### For further information or advice



Email the [International Patient Centre](#)

Fax our International Patient Centre on +44 (0)20 7835 2480

Call our International Patient Centre on +44 (0)20 7460 5660



If you do not find the information you are looking for, please contact our GP Liaison team on +44 (0)20 7460 5973.

#### For patients

Referrals and appointments  
Outpatients  
Inpatients  
Paediatric patients

#### For health professionals

Videos of our health professionals  
For General Practitioners  
Doctors Library

#### Services and specialties

A-Z services and specialties  
Cancer Centre  
Children's Centre

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Hospital Reception in 3D

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#### About Bupa

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