

# MAKING AN APPOINTMENT

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## Step 1 - Send us your referral form and medical report

If you would like an appointment with any of the the Bupa Cromwell Hospital [consultants](#) please [download and complete the referral form \(PDF\)](#) and fax it with a Medical Report to the International Patient Centre:

If you would like an appointment with a [specialist](#) please [download and complete the referral form \(PDF\)](#) and fax it with a Medical Report to the International Patient Centre:



[International Patient Centre](#)

### Your medical report

The medical report should be from the last 12 weeks old. Ideally, it should contain the following information:

- name
- age
- medical history to date
- general fitness
- reason for seeking treatment
- other medical issues
- any other relevant information.

## Step 2 - Review of your medical report, estimate of costs and appointment date

Once we have received your medical report and referral form we will forward it to the appropriate consultant. The doctor will review your case and we will provide you with an estimate for the cost of your treatment.

We will then send you an appointment date and advise you on approximately how long your treatment will take so you can plan your trip to the UK accordingly.

## Step 3 - Final cost and confirming your appointment

We will send your appointment details along with a final cost estimate. It is important to understand that this is only an estimate. It is possible your costs may be more or less depending on the tests and course of treatment determined by your consultant once they have seen you.

We will send you confirmation of your appointment which we you need you to **return by phone, fax or email**.

## Step 4 - Assistance with your visa

Once your appointment has been confirmed and funds have been received your international patient care co-ordinator will issue you with a 'confirmation to treat letter'. This letter will include all the details you need to help you with your visa application process.

The international patient care co-ordinators are here to assist and advise you throughout the visa application process. However Bupa Cromwell Hospital has no influence on UK immigration policies. Securing an appointment and receiving an invitation for medical care does not guarantee that your visa application will be successful.

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## Make an appointment

8am-8pm Monday to Friday

8am-2pm Saturday

Call our Contact Centre on

**+44 (0)20 7460 5700**

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Call the International Patient Centre on  
**+44 (0)20 7460 5660**

We can take your call between 9am-5:30pm Monday to Friday.



Let us call you back

Arrange for us to call you back at a more convenient time. Please note this will be during the UK business hours indicated above.



Fax the International Patient Centre on  
**+44 (0)20 7835 2480**



Email the International Patient Centre

Send us an email enquiry and we will get back to you.

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