


# How to Join a Virtual Consultation using Visionable

1. Please make sure your headset and webcam are connected to the PC via the USB ports
2. Open up the Visionable client on your desktop and login with your own details 

3. Check that your Mic, Speaker and camera are set up correctly by clicking on the Cog (bottom left) → Options (*examples below*)
  1. Audio → Input & Output Device should be “Headset”
  2. Video → Video Devices → Webcam



Input Device

Headset Microphone (Logitech H570e Stereo) ▼

---

Output Device


Headset Earphone (Logitech H570e Stereo) \* ▼

4. Click on the “Live Clinic” tab, this will take you to the webpage for you to login OR if you have a MAC go to [bupa.visionable.com](http://bupa.visionable.com) , log in and go to Clinic → Live Clinic 

5. When your patient has entered the virtual waiting room, you will see a blue button that

Live Clinic	Attendees	Description	Clinician	Appointment ▼	Entered	Waiting	
Dr Brian O'Connor	87654321	[No Description]	[No Name]	at 14:15	at 14:13	1 minute	<a href="#">Join</a>

6. A small box called “event” will appear, click on this, and the meeting will start!

7. In order to share your screen, click on the “Sharing” tab on the left hand side, and choose the screen you’d like to share 

## Further Information

This is what the patient sees when they are waiting in the “Virtual Waiting Room” and when the Clinician joins, using a Smartphone

